# Turn the Ship Around: A Journey of Transformation and Renewal

Turn the Ship Around: A True Story of Turning Followers into Leaders is a leadership memoir by former US Navy captain L. David Marquet. First published in 2012, the book chronicles Marquet's transformative leadership journey aboard the nuclear submarine USS Santa Fe. Faced with a demoralized crew, Marquet implemented a series of radical changes that ultimately turned the submarine into one of the most successful in the fleet.

When Marquet took command of the USS Santa Fe in 1999, he inherited a crew that was struggling with low morale, a lack of accountability, and a heavy reliance on hierarchy. The submarine's performance was below average, and the crew's safety was at risk.

Marquet realized that the traditional command-and-control leadership style was not effective in this situation. He needed to find a way to empower his crew and create a culture of ownership and accountability.



#### Turn the Ship Around!: A True Story of Turning Followers into Leaders by L. David Marquet

★★★★ 4.7 out of 5

Language : English

File size : 4145 KB

Text-to-Speech : Enabled

Screen Reader : Supported

Enhanced typesetting : Enabled

X-Ray : Enabled

Word Wise : Enabled

: 274 pages

Print length

Marquet began his transformation by decentralizing decision-making. He shifted the responsibility for safety, efficiency, and morale from himself to the crew. He also implemented a system called "radical transparency," which shared all information with the crew, including performance evaluations, financial data, and even his own personal goals.

Next, Marquet focused on building up the crew's confidence. He created opportunities for them to learn and grow, and he gave them credit for their successes. He also created a "no-blame" culture, where mistakes were seen as learning opportunities rather than reasons for punishment.

The result of Marquet's transformation was a dramatic improvement in the USS Santa Fe's performance. Within a year, the submarine had gone from below average to the top of the fleet. The crew's morale and safety also improved significantly.

Marquet's revolutionary leadership style has been adopted by organizations around the world. Companies such as Google, Zappos, and Microsoft have implemented some of his principles to improve their own cultures and performance.

Turn the Ship Around offers several key leadership lessons, including:

**Empower your team:** Shift decision-making authority from yourself to your team members, and give them the freedom to act.

- Foster transparency: Share all information with your team, even the negative stuff. This builds trust and accountability.
- Build confidence: Create opportunities for your team to learn and grow, and give them credit for their successes.
- Create a no-blame culture: Mistakes are learning opportunities, not reasons for punishment. This encourages innovation and risk-taking.
- Lead by example: Set high standards for yourself and your team, and be willing to do the hard work yourself.

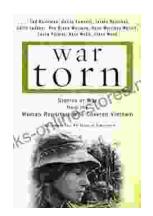
Turn the Ship Around is an inspiring and thought-provoking book that offers valuable lessons for leaders of all levels. Marquet's transformative journey aboard the USS Santa Fe demonstrates that it is possible to turn around even the most struggling organizations by empowering the team, fostering transparency, building confidence, and creating a no-blame culture.

Whether you are a captain of a nuclear submarine or the CEO of a multinational corporation, Marquet's leadership principles can help you to turn your own ship around and achieve extraordinary results.



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